



Why carpooling is a safe commute option

1. Carpooling is lower capacity compared to other shared transportation options.

Public transportation, shuttles, and vanpools are high capacity services, even with physical distancing in place, and can group anywhere from five to hundreds of passengers at a time. These passengers will interact with shared surfaces, entry points, and recirculated air systems. In addition, these options are continuously running, creating an even greater risk of exposure and substantial disinfection overhead.

Carpooling is a shared transportation mode that can reduce capacity to the minimum shared option: two individuals. In many cases, these are co-workers who are going to the same workplace, who will be sharing the same space regardless, and who both must comply with the same company health policies.

2. Carpooling is a door-to-door service.

By eliminating the need to get to a designated pick-up point or public transportation station, commuters can significantly reduce the risk of exposure to passersby in public areas.

3. Carpooling allows control over airflow.

With the ability to roll down windows to increase airflow as well as avoid recycled air, aerosol contaminants are more likely to pass through the vehicle quickly. Good airflow and improving ventilation helps remove respiratory droplets from the air.

4. Carpooling communities are built on trust.

Individuals who carpool have a heightened sense of responsibility and reliance on one another. The community knows each other—both from sharing rides to/from work and from sharing the same office. This reliance means people are more likely to follow safety protocol, disinfection guidance, and wear masks.

5. Increased control and autonomy to create the experience that feels safest.

One of the benefits of carpooling is providing the ability to take additional safety precautions that aren't available in other shared transportation options. So long as carpoolers are communicating expectations and preferences, they can create a commute experience that feels safe and comfortable for both parties. In a two-person carpool, it's easier to ensure your fellow carpooler is complying with policies, making for a safer and more pleasant commute.



Scoop's current Health & Safety Guidelines

The following are Scoop's Health & Safety guidelines, developed based on public health recommendations, current research, and input from Scoop customers. These guidelines may continue evolve to reflect the most up-to-date COVID-19 research and customer feedback.

- **All carpoolers must be symptom-free.**
 - Carpoolers must have been [symptom-free](#) for the **previous 14 days**
 - Carpoolers must not have been exposed to anyone with known or suspected COVID-19 within the **previous 14 days**
 - If a carpooler tested positive for COVID-19 and they were never symptomatic, they are required to wait **14 days from the day of their positive test** to schedule a carpool.
- **Masks required.** Carpoolers are required to wear a face mask that covers their nose and mouth during all trips. Carpoolers are directed to the [CDC](#) for information on how to correctly wear a mask and for instructions on how to make a mask at home. Scoop is not currently providing masks to carpoolers.
- **Two-person carpools only.** We updated our matching algorithm so all carpools have a maximum of two people. This allows for more physical distance in the car and creates the fewest person-to-person interactions of any shared transportation option.
- **No physical contact.** Carpoolers are not allowed to have any physical contact and are required to maintain appropriate physical distancing when entering and exiting the vehicle.
- **Riders must sit in the back.** Riders are required to sit in the back right seat diagonal from the Driver.
- **No two-seater vehicles allowed.** Drivers with two-seater vehicles or coupes are instructed not to schedule a trip as a driver.
- **Drivers must disinfect common surfaces between carpools.** Drivers are responsible for making sure the Rider's seat, armrests, and door handles are disinfected after each carpool. Scoop is not currently providing disinfectant to Drivers.
- **Follow good hygiene practices.** Scoop encourages all carpoolers to wash their hands before and after each carpool, in addition to following other [good hygiene practices outlined by the CDC](#).
- **Increased airflow encouraged.** Scoop encourages carpoolers to increase the airflow into the car during trips by opening the front passenger window and the diagonal rear window. Scoop discourages carpoolers from using air conditioning during trips.

Published May 1, 2020. [Click here](#) to access our most up-to-date Health & Safety Guidelines.